

# Northwest Minnesota Continuum of Care (NWCOC)

## Coordinated Entry Access Sites for Homeless Assistance

### BI-CAP (Bemidji)

218-751-4631  
800-332-7161  
Beltrami County

### Care and Share (Crookston)

218-281-2644  
Polk County and Surrounding Area

### Evergreen Youth & Family Services (Bemidji)

218-751-8223  
**YOUTH/YOUNG ADULTS ONLY**

### Housing Matters (Bemidji)

218-444-9038  
Beltrami

### MAHUBE-OTWA (Park Rapids & Mahanomen)

218-935-5022  
Hubbard and Mahanomen Counties  
**YOUTH/YOUNG ADULTS**

### Inter-County Community Council (Oklee)

888-778-4008, Ext. 6  
Red Lake, Pennington, East Polk, and  
Clearwater Counties  
**YOUTH/YOUNG ADULTS**

### Northwest Community Action (Badger)

218-528-3258  
800-568-5329  
Kittson, Lake of the Woods, Roseau and  
Marshall Counties  
**YOUTH/YOUNG ADULTS**

### Northwest Indian Community Development Center (Bemidji)

218-759-2022  
Beltrami County  
**YOUTH/YOUNG ADULTS**

### Alluma (Crookston)

218-281-3940  
Kittson, Mahanomen, Marshall, Norman,  
Polk, or Red Lake County

### Tri-Valley Opportunity Council (Crookston & East Grand Forks)

800-201-3475  
Norman, West Polk, and West Marshall  
Counties **YOUTH/YOUNG ADULTS**

### Village of Hope (Bemidji)

218-751-0722  
Note: Shelter residents ONLY

### Violence Intervention Project (Thief River Falls)

218-681-5557  
800-660-6667  
Note: Domestic Violence ONLY

**Indicates services available  
specifically for homeless  
youth (ages 16-24)**



Additional information on available services can be found at <https://mypaths.org/resources/>.



# Northwest Coordinated Entry System (CES)

Northwest Coordinated Entry System (CES) is not a program, but a way of providing service. Utilizing progressive engagement, CES provides multiple points for access and assessment, while maintaining standardized processes and tools to improve linkage to mainstream and homeless services.

In HUD's vision, the coordinated entry process is an approach to coordination and management of a crisis response system's resources that allows users to make consistent decisions from available information to efficiently and effectively connect people to interventions that will rapidly end their homelessness.

CES will help our CoC better identify, document and evaluate system needs, as well as prioritize limited resources, assuring those who are most in need of services are prioritized for services. The CES in the NWCoC serves as the Homelessness Response System to accomplish the goals of the NWCoC to end homelessness.

## Coordinated entry is . . .

- A client centered and uniform process for improving system-wide entry and referrals.
- An intervention designed to provide more rapid and simplified access to housing.
- A system which prioritizes limited resources to those who need it most.
- A system using real-time and region-wide data to inform current and future services.

## Process components include:

### Access

Access points are the places—either virtual or physical—where an individual or family in need of assistance accesses the coordinated entry process.

### Assessment

The standardized assessment process, including assessment information, factors, and documentation of the criteria used for uniform decision-making across access points and staff.

### Prioritization

The factors and assessment information with which prioritization decisions will be made for all homeless assistance.

### Placement (referral)

Persons are referred to available CoC housing resources and services in accordance with the CoC's documented prioritization guidelines.

## Why Coordinated Entry System (CES)?

1. Opportunities for improved services:
  - Better knowledge and utilization of resources, matching services to needs of clients.
  - Increased equality and consistency of service assessment and referral process.
  - Improved data to help evaluate and improve project & system performance.
2. Clients are at the center of the service delivery versus programs.
  - People can easily access the system from any one of various publicized locations.
  - Forms and processes are standardized and progressive.
  - Providers help to secure and stabilize persons in housing.
  - Assistance is just enough to achieve and maintain housing.
3. Hearth Act Regulation mandate that ESG and CoC Programs must utilize Coordinated Entry.